

**THE 8 DANGERS OF CLINICAL
TRAINING PROGRAMS**



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Does this sound familiar? You're constantly rolling out new applications. Trying to train more clinicians in less time. Or simply attempting to minimize staff time away from patients while maximizing the training's effectiveness.

The long-term success of an HIS application launch ultimately hinges on the clinician's ability to use the application effectively. That's why whether you're implementing a complete mobile intelligence solution for the healthcare environment, or simply attempting to get a new group of clinicians onboard quickly and efficiently, there's a tremendous amount riding on the effectiveness of your clinical training programs.

We asked InfoLogix's eLearning experts—with over 100 years in combined training experience – about the most dangerous areas to watch out for:

- 1 A hospital typically uses its most skilled and knowledgeable employees to contribute to training efforts.** This often means less time for them to do what they were hired for – to take care of patients. For most healthcare organizations, this can be a significant productivity drain.
- 2 It's hard to deliver a consistent training message across a health organization with many sites or remote workers.** Some health systems may have national reach but aren't quite large enough to have a developed training department – so the skill level of trainers in delivering the content may vary widely. And the logistics of training remote workers using traditional means can be a nightmare.
- 3 Training for major implementations/initiatives can mean huge expenses.** For organizations with multiple employees, time spent in the classroom requires continued floor coverage and expensive overtime. Web-based training (WBT) can significantly reduce the time required in the classroom and help the facility realize the initiative's return on investment.
- 4 HIS software is highly customizable; off-the-shelf training is not.** HIS software evolves before, during, and after an implementation, therefore, the training content needs to be rapidly adjustable, right up to the night before go-live.
- 5 The logistics of educating large numbers of people on a strict time-table are complex.** Hospitals have to schedule hundreds of staff members, assign them to training rooms and accommodate different schedules. Coordinating training for physicians that are affiliated with the hospital, but don't actually work in the facility, is very difficult.

- 6** **After the formal training, hospitals too often allow their training content to go unused.** With contract staff required to “come up to speed” quickly, a constant influx of new hires and requirements for continuous improvement, the facility needs a system to keep providing training materials beyond the initial rollout.
- 7** **Who has taken the training – and what should their next step be?** Typical clinical training programs don’t have the mechanisms built-in to be able to readily answer these critical questions.
- 8** **It’s difficult for organizations to know if a training effort/product has been successful.** It’s also hard to measure the success of an initiative. The availability of personnel onsite to test staff competency following training using a piece of hardware or software can be pivotal.

Supplementing your training efforts with a professional, web-based clinical training program can be a logical and efficient way to maximize your budget and resources, while significantly enhancing the effectiveness of the program – and providing a solution for most, if not all, of the eight danger areas involved in traditional onsite clinical training.

InfoLogix’s dedicated eLearning team rapidly produces customized, site-specific training for HIS applications, clinical on-boarding, patient satisfaction and more. Not only does this provide an “always on” option for your physicians and nurses – it provides the perfect complement to classroom training and minimizes time away from patients while maximizing content retention.

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InfoLogix is a leading provider of enterprise mobility and advanced wireless asset tracking solutions for the healthcare and commercial industries. InfoLogix uses the industry's most advanced technologies to increase the efficiency, accuracy, and transparency of complex business and clinical processes.

With 19 issued patents, InfoLogix provides mobile managed solutions, on-demand software applications, mobile infrastructure products, and strategic consulting services to over 2,000 clients in North America including Kraft Foods, Merck and Company, General Electric, Kaiser Permanente, MultiCare Health System and Stanford School of Medicine. InfoLogix is a publicly-traded company (NASDAQ: IFLG).

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